



April 2024

Important Notice to FPFCU Credit Card Holders

On April 29, 2024, Financial Partners will be updating our credit card service solution. Here are some things you will need to know about this change:

- Your card account number may change; however, your card number will not change. No new plastics will be issued.
- If you are enrolled in our UChoose rewards program, your enrollment will not change.
- Your access to our credit card service contact center will remain the same and a new Interactive Voice Response (IVR) system will be introduced.
- The online and mobile banking site for your card information will change. However, since it will continue to be single sign on (SSO) access from your e*Teller account, you will not need to create any new login credentials.
- Your statements will have a new look and feel.

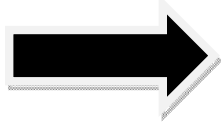
During the update weekend, which will run from April 26 to 28, 2024, access to online credit card information will be unavailable and your limits could be reduced at times.
We appreciate your patience as we implement this improved service.

Financial Partners FCU ANNUAL MEETING will take place

Thursday, May 16, 2024

At 5:30 PM at the Woodburn office

**See attached letter on reverse side for important election information*



HOLIDAY CLOSINGS

Sat. May 25, 2024
Mon. May 27, 2024
Memorial Day Weekend

Monday, June 19, 2024
Juneteenth

Thurs. July 4, 2024
Independence Day

STAFF MEETINGS

We will open at 10:00 am on these days so we can learn to serve you better.
Wed. April 10, 2024
Wed. May. 8, 2024
Wed. June 12, 2024

FPFCU has recently re-designed our logo. You may see either logo shown below when doing business with us.



is now



5 tips to prevent card fraud

1. Do not click on shopping links found on social media websites. Instead, go directly to the store's website to verify the deal.
2. If a merchant reaches out to you regarding personal information, hang up and call that merchant directly with the contact information you have from them.
3. Avoid saving data (card numbers and passwords) to mobile devices.
4. Avoid using debit cards when online shopping since they are directly linked to your checking account. Rather, use a credit card or pre-loaded card.
5. Try out our My FPFCU Cards app where you can monitor activity, set limits, and turn your card on and off.

IMPORTANT ELECTION NOTIFICATION

This information is being provided to each member of the Financial Partners Federal Credit Union who is eligible to vote for the Board of Directors as specified in the Credit Union's Bylaws. Below you will find a list of candidates that have been slated by the Nominating Committee and their biographical information.

Pursuant to Article VI, Section 1 of the FPFCU Bylaws:

- ...nominations for vacancies may also be made by petition signed by one percent of the members with a minimum of 20 and a maximum of 500 (at least 40 signatures would be required to comply).

Such petitions must be received by the Chairman of the Board of Financial Partners Federal Credit Union no later than **April 10, 2024**. Any such nominee shall be required to provide a written statement of qualifications, biographical data and signed certificate that they are agreeable to the nomination and that they will serve if elected to office. The Nominating Committee's address is:

Attn: Mr. Stan Jones
18824 Bishop Road
Spencerville, IN 46788

The election will be determined by a plurality vote and shall be by mail ballot. This is notification of pending elections and **is not** a mail ballot. Your ballot will be mailed to you at the appropriate time, if one is needed.

The Annual Meeting will be held Thursday, May 16th at 5:30 at our Woodburn Office.

Sincerely,
FPFCU Nominating Committee
Stan Jones, Jermaine Abram, and Gayle Etzler

CANDIDATES SLATED FOR THE BOARD OF DIRECTORS

Ric Runestad

- Ric was appointed by the Board in 2020 to fill an open position. Ric brings a wealth of financial experience to our board as he and his wife, Jenni, are the owners of Runestad Financial Services in downtown Leo. You can find Ric on WANE 15 on Sundays at 11:30 am where he hosts a financial show. He is a military veteran and graduate of Central Michigan University. He enjoys reading, hiking and learning about things. But his greatest pleasure is vacationing with Jenni and their three children (24,22, 19). They have gone to 50 states and 26 countries as a family. They currently reside in Leo.

Herb Anderson

- Herb is the Chairman of the Board of Directors of FPFCU. He has served as the secretary and is also on the ALCO Committee. Herb has attended many Indiana Credit Union League functions and regularly participates in meetings of the Northeastern Indiana CU Chapter. Herb retired from a 46-year career at BF Goodrich where he served in many capacities with the USWA Local 715 as President, Vice President, and Secretary. Herb's father, Ray, was a founding member of the credit union, and Herb is honored to continue his family's credit union board contributions. Herb graduated from Concordia Lutheran High School and is a member of Zion Lutheran Church in Woodburn. Herb enjoys working with wood and remodeling and spending time with his family. He resides in Woodburn with his wife of 46 years – Debra. They have two children (Chris and Jennifer).